

Kreature Komforts

pet sitting for spoiled rotten fur kids

4720 NW 37th Place
Gainesville, Florida 32606
352-317-7398



Client Information

Name: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Home Phone: _____ Business Phone: _____ Cell Phone: _____

E-Mail Address: _____

- I'd like to receive occasional pictures of my pet(s) via email or text message.
- Kreature Komforts Pet Sitting may show photos of my pet(s) on their website and / or various social media pages.

Pet Name (1) _____ **Cat or Dog?** _____ **Pet Name (2)** _____ **Cat or Dog?** _____

Dates Service is Needed: _____

Emergency Contact Person:

Name: _____ Relationship: _____

Daytime Phone: _____ Evening Phone: _____ Mobile Phone: _____

Address: _____ E-Mail Address: _____

In Case of Inclement Weather Or Natural Disaster Prohibiting Travel or Impassible Roads:
Is There a Nearby Neighbor Whom We May Call To Check On Your Pets?

Name: _____ Phone: _____ Cell: _____

Address: _____

Others Who Have Access To Your Home: (Landlord / Housekeeper / Cleaning Service / Repair Service etc)

Name: _____ Phone: _____

Name: _____ Phone: _____

Name: _____ Phone: _____

Location of Fuse Box / Circuit Breaker: _____

Is A Security System In Place: _____ **Where is the Key Pad:** _____ **Access Code:** _____

Alarm Company Name: _____ **Phone:** _____

Alarm Instructions: _____ **Password To Reset:** _____

- Fire extinguisher? Smoke Alarm? Batteries good? Carbon monoxide alarm?
- Video Camera: inside / outside? Live / recording?

Kreature Komforts Pet Sitting Guidelines and Policies

Thank you for entrusting your home and your pet to our care. We will do our best to provide your pet(s) with the quality, professional care they deserve.

For All Pet Types:

Kreature Komforts Pet Sitting will be referred to as **K.K.** within this contract.

(1) **Pet Sitting Visits** are 7 days a week, beginning at 7 a.m. The latest regular visits are scheduled for 9 p.m.

(2) **Visit Times:** **K.K.** will visit at the requested times as closely as possible. However, if we are caring for multiple pets, the times may be shifted a little to accommodate all our clients. We will do our very best to arrive at the appointed times.

(3) **Inclement Weather:** In the event of inclement weather, **K.K.** has requested on your Client Information form the name and phone number of a person living nearby (emergency contact). If **K.K.** is physically unable to reach your home due to impassible roads, please provide us with this information so that we can contact this person to request assistance. Your pets' health and well-being is our utmost concern and we will contact you as soon as possible to keep you informed of these events.

(4) **Additional Pet Care Assistance and Other Scheduled Services:** We all want our pets to have all the love and attention they deserve, but please be advised that if there are other persons entering and leaving your home, **K.K.** can not be held liable for any damages or problems that may arise as a result. Please inform us at the time of the consultation of anyone who may have access to your home while you are away. This includes cleaning services, repair persons, friends, family and neighbors. **K.K.** does not accept liability for other persons who will be in your home during pet care and health services.

(5) **Vaccinations / Immunizations:** **K.K.** requires that all pets have the necessary vaccinations and immunizations before service begins. We may ask to see expiration dates for rabies vaccinations.

(6) **Medications:** **K.K.** will administer all medications as discussed at our initial consultation. Excessively shy cats with medical problems can be a serious risk. If you have such an animal, this should be thoroughly discussed. Under no circumstances will **K.K.** service any pet who has a contagious illness. This is for the safety of our other customers as well.

All medications must be left in a convenient location and clearly labeled with the pet's name and dosing instructions, preferably in the original container.

(7) **Unforeseen Purchases:** **K.K.** will purchase pet food, litter, cleaning supplies or other necessary items that contribute to the health and well-being of your pet while you are absent. We will retain a receipt and the pet owner is responsible for reimbursement of these items. In addition, a \$15 trip fee will be charged to the pet owner.

(8) **Pet Waste:** **K.K.** will properly dispose of all pet waste. We do request that you provide plastic bags for this purpose and indicate where you would like these waste bags disposed.

(9) **Leashes:** All dogs will be required to be on a leash during outdoor walks.

(10) Animal Behavior: Animals' behavior can be unpredictable. **K.K.** does not accept responsibility or liability for animal behavior, normal or otherwise, which results in injury to the client's animals. Further, if a **K.K.** representative is harmed or injured by the client's animals, the client / pet owner accepts full responsibility for the cost of any necessary medical attention required by either the **K.K.** care provider or by the animal's veterinarian.

(11) Fences: Fenced in yards are wonderful playgrounds for our dogs and allow them additional space to exercise and play. However, no fence system is totally secure. **K.K.** does not accept responsibility or liability for any client's animals that escape or become lost or injured, fatal or otherwise, when instructed to leave the client's animals in a fenced in area. This includes electronic, wood, metal or any other type of fence.

(12) Other Dogs: We will not permit your dogs to interact with strange dogs. If stray dogs that are off leash approach, we will do our best to keep interaction at a minimum and move away from them.

(13) House Cleanliness: **K.K.** will clean up after your pets to the best of our ability. Please inform us of the designated area for the appropriate cleaning supplies. If there are accidents above and beyond the normal amount anticipated, **K.K.** will charge a reasonable fee for clean up time, at **K.K.**'s discretion.

(14) Privacy Policy: All of your information will be kept private and confidential. **K.K.** highly respects our clients' entrusting us with the care of their home and their loving pets. We do recommend that you inform a trusted neighbor that while you are away, **K.K.** will be caring for your pets and your home.

(15) Household Emergencies: Please leave the name and number of a trusted maintenance company or a person you can rely on to attend to any household emergencies that may arise during your absence. This includes but is not limited to: leaking pipes, malfunctioning water heaters and heating and air units.

(16) Thermostats: Please leave your thermostat settings within a normal comfortable range (68°-78° F). If the house temperature is outside of this range, **K.K.** will adjust the thermostat. This is to ensure the health and comfort of your pets and **K.K.** during our time of service.

(17) Early Returns / Last Minute Changes: It is not unusual for trip plans to change at the last minute. However, please understand that **K.K.** carefully schedules our time to service you and our other clients. Therefore, there are no refunds or credits for early returns or last minute changes to pet care. Once pet care is scheduled, payment is due for the original dates scheduled.

(18) Cancellations: **K.K.** requires full payment for dates scheduled. Once scheduled, **K.K.** must tell other clients "no" in order to service you. **K.K.** has a 'no refund' policy. Thank you for understanding.

(19) Termination of Mid-Day Service: Please provide **K.K.** with a full week or 7 day notice in the event mid-day service is no longer needed. If a week or 7 day notice is not provided, payment is due for the service originally agreed upon.

(20) Payment: **K.K.** accepts cash, checks, and PayPal. Payment is due at the time of or prior to the first visit. Please make all checks payable to Bonnie Kisko.

(21) Returned Check Charges: There is a \$40 fee for all returned checks, plus the original amount of the check.

(22) Late Payments: There is a \$5/day late charges fee for all late payments. Payments are considered late if not received at the time of the first visit.

(23) Key Services: **K.K.** charges a \$10 fee for key drop off / pick up after our initial completed job. If you come to us to pick up or drop off your keys, there is no charge. **K.K.** charges \$15 for 'lock out' service, and will come to you in your home as soon as we can, once we have been contacted by you. We require one copy of your house keys for our services.

(24) Full Litter Boxes: **K.K.** scoops / changes litter daily at the request of the client. Unless prearranged, if litter box has not been scooped in 24 hrs. upon the first day of our service, we will dump litter and refill box with clean litter. We charge \$30 per litter box for this service, plus the cost of the litter if none is present in the client's home.

I, _____, have read, understand and agree to the policies and guidelines of **K.K.** I further understand that a copy of this form will be kept on file for documentary purposes. All policies and guidelines are subject to change at the discretion of **K.K.**

Pet Owner Signature: _____ **Date:** _____

K.K. Representative Signature: _____ **Date:** _____